

Agent Greeting fails to Play

Problem Summary	Agent Greeting Fails to Play.
Error Message	UCCE Peripheral Gateway indicates "Failed to play Agent Greeting ... due to the call failure cause:...." (EnterpriseAgent PIM Event ID: 36)
Possible Cause	Unified CM detected an error while playing Agent Greeting .
Recommended Action	Check Call Manager and CVP for errors.
Release	Release 9.0(1)
Associated CDETS #	None.