

Agent Greeting Fails to Play

Problem Summary	Agent Greeting Fails to Play.
Error Message	UCCE Peripheral Gateway indicates "Agent greeting disabled for agent"
Possible Cause	The agent has manually disabled their greeting using the Disable greeting toggle button on their desktop.
Recommended Action	Re-enable the particular Agent Greeting using the button on the desktop.
Release	Release 9.0(1)
Associated CDETS #	None.