

Agent Greeting: Agent Greeting StopEvent - CTIOS Server

Problem Summary	This event indicates that the agent greeting stop to playback on the agent's current call connection. The event is send to the CTIOS clients sessions subscribed for the message.
Error Message	eCallGreetingStopEvent
Possible Cause	<p>The agent greeting did not play.</p> <p>Parameters:</p> <ul style="list-style-type: none"> • PeripheralID (INTEGER) The ICM Peripheral ID of the UCCE where the greeting call action occurred • UniqueObjectID (STRING) An object ID that uniquely identifies the call on which the greeting should playback • GreetingID (STRING) An ID that uniquely identifies the agent greeting that stopped to playback • StopTime (STRING) GMT Time at which the greeting stopped to play back • GreetingLength (SHORT) Duration in seconds of the recorded greeting
Recommended Action	None
Release	Release 8.5
Associated CDETS #	None