

**Agent Greeting: Agent Greeting StopEvent - CTIOS Server**

<b>Problem Summary</b>	This event indicates that the agent greeting stop to playback on the agent's current call connection. The event is send to the CTIOS clients sessions subscribed for the message.
<b>Error Message</b>	eCallGreetingStopEvent
<b>Possible Cause</b>	<p>The agent greeting did not play.</p> <p>Parameters:</p> <ul style="list-style-type: none"> <li>• PeripheralID (INTEGER) The ICM Peripheral ID of the UCCE where the greeting call action occurred</li> <li>• UniqueObjectID (STRING) An object ID that uniquely identifies the call on which the greeting should playback</li> <li>• GreetingID (STRING) An ID that uniquely identifies the agent greeting that stopped to playback</li> <li>• StopTime (STRING) GMT Time at which the greeting stopped to play back</li> <li>• GreetingLength (SHORT) Duration in seconds of the recorded greeting</li> </ul>
<b>Recommended Action</b>	None
<b>Release</b>	Release 8.5
<b>Associated CDETS #</b>	None