

**Agent Greeting: Agent Greeting Error Messages**

<b>Problem Summary</b>	This is a list of peripheral error codes values for Agent Greeting their explanations.
<b>Error Messages</b>	<ul style="list-style-type: none"> <li>• AGENT_GREETING_ERR_ILLEGAL_CALLSTATE This error occurs if the request is made on a TerminalConnection associated with a call that is in an invalid state.</li> <li>• AGENT_GREETING__CALL_DROPPED This error occurs if the request is made on a TerminalConnection associated with a call that is invalid.</li> <li>• AGENT_GREETING__BIB_NOT_CONFIGURED This error occurs if the Built-In-Bridge (BIB) is not configured on the Agent device.</li> <li>• AGENT_GREETING__RESOURCE_NOT_AVAILABLE This error occurs if the BIB cannot be allocated for the request.</li> <li>• AGENT_GREETING__MEDIA_CONNECTION_FAILED This error occurs if the BIB call fails to connect to the media.</li> <li>• AGENT_GREETING__START_STREAM_MEDIA_FAILED This error occurs if there is a general failure to start the audio stream for the Agent Greeting that is not covered by any of the other error codes.</li> <li>• AGENT_GREETING_STOP_STREAM_MEDIA_FAILED This error occurs if there is a general failure to stop the audio stream for the Agent Greeting that is not covered by any of the other error codes.</li> <li>• AGENT_GREETING__REQUEST_ALREADY_PENDING This error occurs if an application attempts to invoke an Agent Greeting API while another request has already been made.</li> <li>• AGENT_GREETING__NO_STREAMING_MEDIA_SESSION This error occurs if an application attempts to invoke a stop request while there is no existing media stream to stop.</li> <li>• AGENT_GREETING__EXISTING_STREAMING_MEDIA_SESSION This error occurs if an application attempts to invoke an Agent Greeting API while another request has already been made and accepted.</li> </ul>
<b>Possible Cause</b>	Various
<b>Recommended Action</b>	See descriptions.
<b>Release</b>	Release 8.5
<b>Associated CDETS #</b>	None