

After_installing_JRE,_the_user_receives_a_message_from_real-time_reporting_saying_to_install_JRE

After installing JRE, the user receives a message from real-time reporting saying to install JRE

Problem Summary	Upon opening a real-time reporting applet, a message box with information about the version of JRE that is running and the required version of JRE appears. The user installs the required JRE version yet still gets this message when opening a real-time report applet.
Error Message	Message contains the JRE version.
Possible Cause	The message appears when another version of JRE is installed on the machine as default and is invoked at run time.
Recommended Action	Uninstall that version of JRE from the Control Panel and reinstall the required JRE version.
Release	Release 7.0(1)
Associated CDETS #	None.