

After\_installing\_JRE,\_the\_user\_receives\_a\_message\_from\_real-time\_reporting\_saying\_to\_install\_JRE

## **After installing JRE, the user receives a message from real-time reporting saying to install JRE**

<b>Problem Summary</b>	Upon opening a real-time reporting applet, a message box with information about the version of JRE that is running and the required version of JRE appears. The user installs the required JRE version yet still gets this message when opening a real-time report applet.
<b>Error Message</b>	Message contains the JRE version.
<b>Possible Cause</b>	The message appears when another version of JRE is installed on the machine as default and is invoked at run time.
<b>Recommended Action</b>	Uninstall that version of JRE from the Control Panel and reinstall the required JRE version.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.