

After a macro runs, focus does not return to Agent Desktop

Problem Summary	After a macro runs, focus remains on the application to which it played.
Error Message	None.
Possible Cause	The macro does not include a step to return focus to Agent Desktop (or any other preferred application).
Recommended Action	<p>Insert this line at the end of the macro:</p> <pre>[APPLICATION:AGENT_DESKTOP=AGENT_DESKTOP]</pre> <p>You can also change focus to an application other than Agent Desktop. To determine the string to insert at the end of the macro, create a dummy macro and play a few keystrokes to the desired application. When you finish recording, copy the application's text identifier from the dummy macro to the macro you wish to edit.</p>
Release	CAD Unified CCX 8.5
Associated CDETS #	None.