
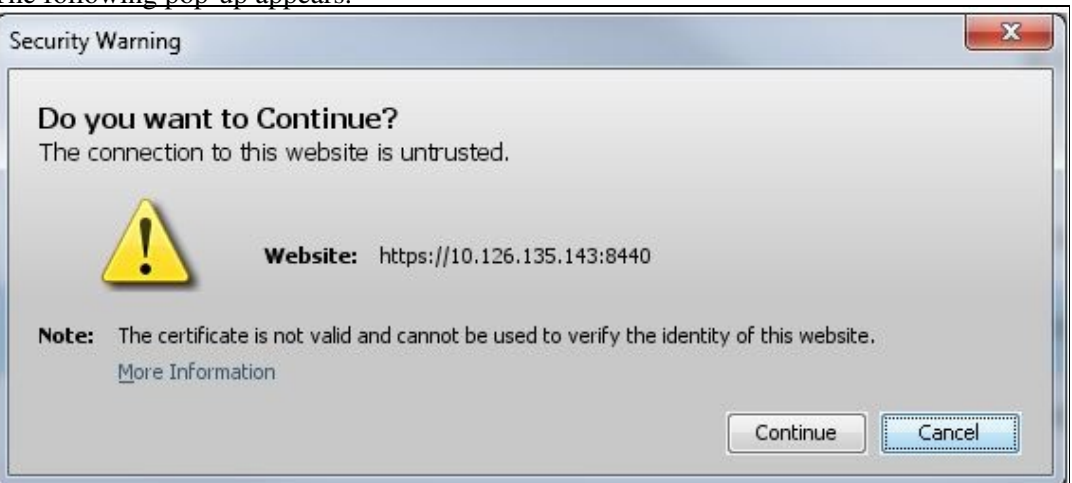
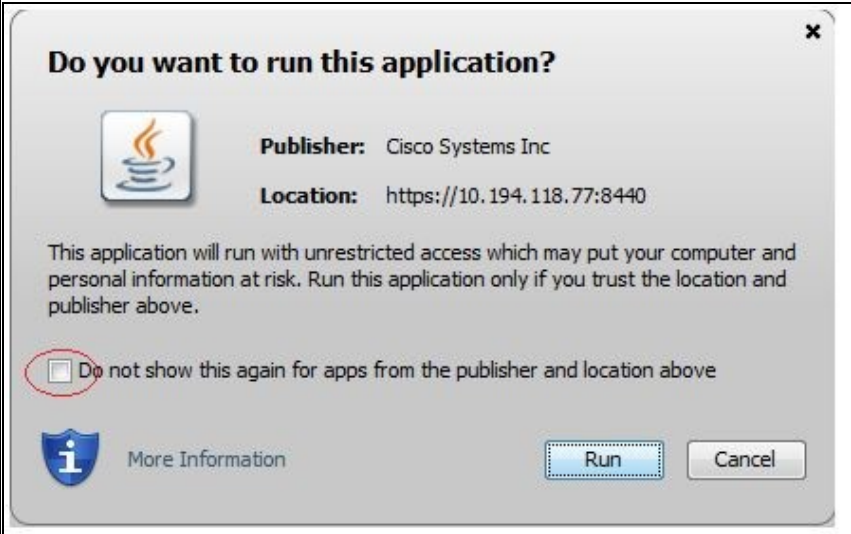


Search and Play application users encounter security warning before each playback

<p>Problem Summary</p>	<p>Users are presented with a pop-up warning every time the Search and Play Java application is executed (whenever they attempt to play a recording).</p>
<p>Error Message</p>	<p>For Java 7 update 45 or earlier: The following pop-up appears.</p>  <p>For Java 7 update 51 or later: The following pop-up appears.</p> 
<p>Possible Cause</p>	<p>The MediaSense media player is a downloadable Java application. Since it does not actually run as part of the browser executable, it is subject to the security requirements of the Java Virtual Machine (JVM) installed on the user's computer (rather than those of the browser). Any security warnings that the browser user has acknowledged and accepted need to be acknowledged and accepted again with respect to the JVM.</p> <p>Due to recent security enhancements in Java, users must accept a pop-up warning every time the Java application is executed.</p>

	<p>For Java 7 update 45 or earlier:</p> <p>The following pop-up with a check box appears.</p>  <p>Note: Check the check box to prevent the pop-up from appearing every time and click Run.</p>
<p>Recommended Action</p>	<p>For Java 7 update 51 or later:</p> <p>The following pop-up appears.</p>  <p>Note: Due to Java security enhancements, the check-box is not present. You have to click Run every time the pop-up appears.</p> <p>It is recommended to lower down the Java version to 7 update 45 to prevent the warning pop-up to appear every time.</p>
<p>Release</p>	<p>All releases.</p>
<p>Associated CDETS #</p>	<p>CSCuy33314</p>