

**Error encountered on file upload**

<b>Problem Summary</b>	An error message is displayed when a user attempts to upload a file to the system.
<b>Error Message</b>	Exception report. The server encountered an internal error ()that prevented it from fulfilling this request.
<b>Possible Cause</b>	Media files can only be uploaded one at a time. When two users attempt to upload files simultaneously (each one not knowing that the other is uploading a file), one of the users receives an error.
<b>Recommended Action</b>	Refresh the Media File Management page and wait for the other upload to complete, then restart your upload.
<b>Release</b>	All releases.
<b>Associated CDETS #</b>	None.