Administration page does not load after a fresh installation

Problem Summary	The administration sign-in page does not load after a fresh installation.
Error Message	An error occurred that prevented administration sign-in page from loading.
Possible Cause	• The URL for the administration sign-in page uses HTTPS. • Browser cache or cookies are not cleared from a prior installation. • The administration Finesse Layout XML might be corrupt, or the Administration Console did not start up correctly.
Recommended Action	Verify that the URL used to load the administration sign-in page is http://*hostname or IP address*/cfadmin and not https://*hostname or IP address*/cfadmin. If the URL is correct, clear your browser cache (delete browsing history and cookies). If the problem persists, restart the Cisco Tomcat service or restart the Finesse server.
Release	Release 8.5(3), Release 9.0(1)
Associated CDETS #	None.