

ALL_CALLS_MARKED_AS_NO_ANSWER

Problem Summary	All voice , fax, answering machine and busy calls are marked as no answer calls in RTR.
Error Message	All voice , fax, answering machine and busy calls are marked as no answer calls in RTR.
Possible Cause	This may due to some delay in the network together with small value set for Dialer Ring No Answer Time. Due to this, all the calls might get marked as RNA even before CPA is complete.
Recommended Action	Increase the value for Dialer Ring No Answer Time in appadmin campaign configuration page and try out the call again.
Release	Release 8.5(1)
Associated CDETS #	NA